

WEBINAR

Managing hospital surveys: A view from the front lines

Clinical Quality Insights

<https://www.greeley.com/insights/managing-hospital-surveys-view-front-lines>

The cadence of State Agency, CMS, and accreditation surveys is quickening along with the severity of findings. The lull in survey activity during the pandemic is over and survey agencies are more focused than ever on fundamental compliance as the hospital industry rebuilds to prepare for its next catastrophe.

Join the survey readiness and response experts from Riverside University Health System as they share their learnings from the last few years of intense regulatory oversight, a situation common to all hospitals across the country. They'll share their process for maintaining excellent relationships with the survey agencies through wave after wave of regulatory and accreditation reviews. Your Chartis participants on the call will provide insights from the perspectives of the surveyor and the consultant helping leadership navigate survey deficiencies.

Riverside and Chartis experts will walk you through the survey support function so that attendees will be able to:

- Organize and maintain a responsive and effective survey command center

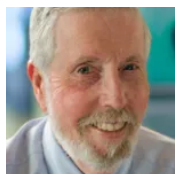
- Work with operational leadership to continuously identify and mitigate survey vulnerabilities
- Maintain excellent working relationships with survey agencies as they collaborate to sustain compliant practices in the face of almost insurmountable challenges

Download the Presentation Materials

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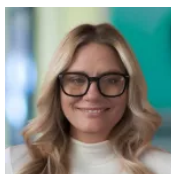
<https://www.greeley.com/sites/default/files/documents/May%202024%20Managing%20Surveys%20with%20RUHS.pdf>

CHARTIS CLINICAL QUALITY SOLUTIONS PANELISTS



Bud Pate, REHS

Vice President of Content &
Learning, Clinical Compliance and
High Reliability



**Erica Brudjar, RN,
BSN, HACP-CMS**

Senior Consultant