Greeley
A **CHARTIS** COMPANY

Peer Review Boot Camp
Agenda Topics

COURSE DESCRIPTION

Overcome Today's Most Challenging Peer Review Issues. The medical staff often views peer review as punitive when it can actually be a **positive force for practitioner improvement.** This course offers practical, in-depth training for physicians recently appointed to peer review positions, existing peer review leaders seeking new ideas on improving their case review and OPPE/FPPE methods, and staff who support peer review. Taught by experienced physician and operational leaders, Peer Review Boot Camp's format features a varied curriculum of group exercises, clinical case reviews, and case studies, with time for small group discussions and segments on different care settings.

PROGRAM GOAL

Provide essential knowledge and skill sets to enhance the ability of peer review committee chairs, members, and support staff to effectively fulfill their peer review-related responsibilities

LEARNING OBJECTIVES

Upon completion of this program, participants should be able to:

- Explain the responsibilities of an effective peer review committee
- Implement methods to improve reliability and fairness of physician case review
- Select indicators to understand the six core competencies and how they relate to the peer review process
- Develop a fair and efficient approach to OPPE and FPPE
- Create an effective action plan for FPPE

AGENDA TOPICS

Contemporary Peer Review in a Changing Healthcare Environment
- What are the goals of peer review?
- Peer review as the HR functions of the medical staff

Creating Performance-Improvement-Focused Peer Review
- Performance improvement to provide safer, more effective care
- Determining organizational culture
- Moving from punitive to positive: Creating a performance-improvement culture in your peer review program

The Greeley Pyramid
- Keys to achieving great practitioner performance and accountability
- Setting expectations and evaluating professional performance

Creating a Sound Structure for Effective Peer Review
Legal concerns in peer review: Corporate negligence, immunity, and discoverability

Creating a Sound Structure for Effective Peer Review
- Policies: Conflicts of interest and external peer review
- Managing conflicts of interest (Case studies)
- Multispecialty peer review: Why and how?

OPPE and FPPE: Using Aggregate Data for Peer Review
- Responsibilities of contemporary peer review committees
- Selecting practitioner performance measures:
  Data validity and rule and rate measures for OPPE (Exercise)
- Selecting practitioner performance measures: What we have to measure and what we want to measure
- Selecting practitioner performance measures: Indicator building (Exercise)

Case Studies and Exercises – define, set targets, and manage performance
- Case for Surgical Complication
- Case for Readmissions for Heart Failure

Case Review: Step-by-Step to Getting It Right
- The case rating form: Reducing bias and increasing efficiency
- Case review indicators: What makes a good indicator?
- Bias and its effect on peer review: How to diminish it
- Human and system failures
- How does Just Culture fit in peer review?
- Identifying improvement opportunities
- Closing the loop and follow-up

Peer Review in Action: Discussion of Sample Clinical Cases

Bringing It Back Home: Next Steps for Your Peer Review Program